

SELinux and AppMon product issues on Redhat

Information:

Environment
RedHat Linux machines with SELinux enabled. <ul style="list-style-type: none">• Collector• Server• Configuration• Installation• Client• Java Agent

Symptoms
multiple problems have been reported depending on the actual settings of SELinux. Some reported issues were <ol style="list-style-type: none">1. Cannot install dynaTrace (permission denied)2. Cannot install dynaTrace (jar file not found)3. access denied errors and preventing the Web Server agent from loading

Solution
<p>The Dynatrace product is not tested with SELinux enabled on Redhat. If your SELinux administrator cannot resolve the issue you are experiencing using/installing the dynaTrace product it is recommend that you turn SELinux OFF (disabled).</p> <p>See your Redhat documentation for details on SELinux configurations.</p> <p>To completely disable SELinux you can do the following</p> <p>In the /etc/selinux/config file change the line</p> <pre>SELINUX=enforcing</pre> <p>to</p> <pre>SELINUX=disabled</pre> <p>depending on your machine a reboot may be required after making the above change to the /etc/selinux/config file</p>