

Error 754834 when trying to record a Mobile script

Information:

Environment
<ul style="list-style-type: none">• Synthetic Mobile• Windows Recorder
Symptoms
<p>When recording a Mobile test through the Windows Recorder, you receive an error:</p> <p><i>754834: Your profile could not be opened correctly. Some features may be unavailable. Please check that the profile exists and you have permission to read and write its contents.</i></p>
Solution
<p>This error occurs when the Windows Recorder is run as a User rather than a Windows Administrator.</p> <p>To correct the error:</p> <ol style="list-style-type: none">1. Find the shortcut for the Windows Recorder on your desktop or Windows Start menu.2. Right click the icon and select Run as Administrator. <p>You should only have to do this once. It should run as Administrator from that point forward.</p>
Root Cause
<p>You need to be logged in to your computer with an Administrator account to create a Mobile test. Some of the files that the Windows Recorder writes to when creating a Mobile test require users to have Administrator rights to modify the file.</p>