

Best practices for using alerts & scripting to solve issues faster

Two of the most powerful features of Synthetic Monitoring are its **robust alerting** platform and **intuitive test scripting** feature.

- Synthetic alerts enable you to troubleshoot performance issues that the synthetic nodes uncover in real time before they become a major issue.
- Intuitive and maintenance-friendly scripting helps you simulate customer journeys from thousands of locations around the world.

To ensure that your team members get only the alerts they need as quickly as possible and to ensure that your scripts accurately and reliably test your monitoring requirements, check out the new best practices guides listed below.

[Alerting best practices](#) | [Scripting best practices](#)