

# Timeout limits for Dynatrace Recorder

## Information:

Environment
<ul style="list-style-type: none"><li>Dynatrace Recorder</li></ul>

Solution
<p><b>Page timeouts for the Dynatrace Recorder</b></p> <ul style="list-style-type: none"><li><b>conn_timeout</b> – Total time, in seconds, for the Browser Agent to establish the TCP connection Page timeout: 25 seconds Script timeout: 25 seconds</li><li><b>soft_deadline</b> – Maximum seconds of transaction or page response time before the transaction is considered a failure Page timeout: 60 seconds Script timeout: 180 seconds</li><li><b>hard_deadline</b> – Maximum seconds of transaction or page response time before the transaction is considered a failure and is interrupted Page timeout: 90 seconds Script timeout: 240 seconds</li><li><b>read_timeout</b> – Number of seconds to wait while reading data from a socket. Page timeout: 40 seconds Script timeout: 40 seconds</li></ul> <p>The difference between <b>soft_deadline</b> and <b>hard_deadline</b> is that the transaction or step does not stop when it meets the <b>soft_deadline</b> threshold, meaning it will still download objects after the threshold it met. The transaction or step stops immediately when the <b>hard_deadline</b> is met.</p> <p>The timeouts don't vary according to the protocols (HTTPS) the site is using.</p>