

Error Code 10001 - Server Response Missing Status Line

Information:

Environment
<ul style="list-style-type: none">• IE Agent• FF Agent
Symptoms
We are seeing Error Code 10001 on Single URL tests. What does this mean?
Solution
<p>This error indicates that the response received from a machine during a test does not match the HTTP standard. The HTTP standard dictates that all HTTP responses should contain a line, either in the page's header or body, that contains the following information:</p> <p><i>HTTP/(version returncode)</i></p> <p>Sample status lines include:</p> <ul style="list-style-type: none">• HTTP/1.1 200• HTTP/1.0 302• HTTP/1.1 404 <p>If a test does not receive a status code from a HTTP response, the Dynatrace Synthetic Classic Platform reports it as 10001 - Server Response Missing Status Line.</p> <p>For example, a test makes a connection with your application server but the server doesn't respond within 25 seconds. After 25 seconds, the underlying operating system terminates the connection. Since every web server always includes a status code in its response, the Browser Agent, awaiting the HTTP status code, marks the absence of a HTTP status code with error code 10001.</p>