

How to call a jQuery function in a Custom action when the Click action does not function

Information:

Environment
<ul style="list-style-type: none">• Dynatrace Recorder
Symptoms
A script works in the Firefox Agent , but the Click action does not work in the IE Agent.
Solution
<p>Use DevTools or HTTPWatch to figure out which function is triggered after the Click action.</p> <ul style="list-style-type: none">• If it is a JQuery function, use a Custom action to add the code below to call the function explicitly. <code>\$('#elementID').functionName()</code>• If it is a JavaScript function, add the JavaScript function directly in the Custom action.