

# What Error 10052 Network Reset means

## Information:

Environment
<ul style="list-style-type: none"><li>• Synthetic Classic Portal</li></ul>
Question
During heavy networking traffic, I see several 10052 errors from the Synthetic Classic agents. What does the 10052 error indicate?
Answer
<p>According to the TCP protocol standard, a TCP packet containing the RST (Reset) flag indicates that the connection is to be reset. When the Agent receives an RST message from the server, it marks it as a Network Reset.</p> <p>Typically, this error is seen when a server is overloaded and is dropping connections. After several tries, the Agent gives up and fails the test (or object) with a 10052 error.</p>