

Machine not checking in on Private Last Mile with a Proxy

Information:

Environment

Private Last Mile installed on an end-user machine behind a proxy.

Symptoms

- User has set up a new Private Last Mile Machine.
- New machine is not checking in (**Setup Tests > Measurement Locations > Private Last Mile > View Private Last Mile Network Machine Profiles** in the Dynatrace Portal).
- New machine was set up behind a proxy.

Solution

The Private Peer supports operation behind a proxy server and supports these proxy servers:

- Microsoft Internet Security and Acceleration (ISA) Server
- Squid.

Please note: Blue Coat is *not* supported at this time. If you are using a Blue Coat proxy, you will need to contact your network administrator to allow access to the following:

- lastmile.gomez.com
- glm-ssl-s.gomez.com
- glm-ssl-a.gomez.com
- 63.251.134.192
- 63.251.134.193
- 63.251.134.196

Refer to the [Private Last Mile Installation and Configuration](#) guide in the documentation for additional information on troubleshooting Private Last Mile.