

# dtagent\_XXX.js cannot be injected

## Information:

Environment
dynatrace
6.0

Symptoms
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Solution
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We have to change the default fold "/" to another one.

Open dynatrace client, double click the system profile, and enter into "User Experience".  
Change the JavaScript Agent -> Agent location

The screenshot shows the Dynatrace configuration interface for a system profile named 'easyTravel'. The left sidebar lists various categories, with 'User Experience' selected. The right pane shows the 'Application Specific Settings' tab. Under 'Default Settings', several options are checked, including 'ICEfaces' and 'jQuery'. The 'Captured Resources' section has several options unchecked. The 'Injection Restrictions' section shows 'IP Range' set to 'Include all IPs' and 'Web Browsers' set to 'Include all browsers'. The 'JavaScript Agent' section is expanded, and the 'Agent location' field is highlighted with a red box, showing a slash '/' as the current value. The 'Monitor request path' field is empty.

Root Cause
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In many customer's system, because of permission reason, the default folder "/" for dynatrace agent cannot be accessed.