

Suspending alerts without disabling tests or alerts

Information:

Environment

- Dynatrace Portal
- Alerts

Symptoms

We need to temporarily stop alerts at certain times, while the test is still running. How can we do this without disabling the alerts completely?

Solution

For Backbone Tests, you can set up maintenance windows for alerts, besides setting up maintenance windows for tests. (For Private Last Mile and Mobile tests, this feature is not yet supported. You can vote for the Product Idea [here](#).)

During the alerts maintenance windows, the test will still be running but no alerts will be triggered.

To set up an alert maintenance window in the Dynatrace Portal:

1. Select **Setup Tests > Test Defaults**.
2. Click **Edit** next to **Recurring Maintenance Windows**,
3. In the Recurring Maintenance Windows popup window, click **Add Window** to create a new maintenance window.
4. Select **Alert** as the **Type**, and configure the other settings as needed.
5. Click either **Apply to All Tests** or **Apply to New Tests Only** to save the new maintenance window.