I have uploaded a Private Last Mile script from the Recorder but cannot find it in the Portal

> ⊘ The license could not be verified: License Certificate has expired!

Information:

Environment
• Synthetic Monitoring - Private Last Mile • Synthetic Monitoring - Last Mile • Dynatrace Classic Portal • Dynatrace Recorder

Symptoms
I have uploaded a new Last Mile (or Private Last Mile) script remotely using the Dynatrace Recorder, but it appears to be missing from the Dynatrace Classic Portal: I cannot locate it to create a new test.

Solution
This issue can sometimes happen when a Last Mile or Private Last Mile script is associated with a test type but not immediately made into a test. Because the script is no longer "Unassigned" according to the Dynatrace Recorder, it will not appear in the standard Add/Edit drop-down field. To find the missing script: 1. Log into the Dynatrace Classic Portal, and select the Admin tab. 2. Select either **Add/Edit Last Mile Tests** or **Add/Edit Private Last Mile Tests** as appropriate. 3. At the new screen, select the link at the upper left called **Create a new [Private] Last Mile Batch Order using existing tests**. 4. Select the appropriate agent from the top drop-down menu next to the **Name** text-field (**IE Agent** or **Firefox Agent**, per the script); when the screen refreshes, you will see the missing script appear to be selected. If you do not want to add the script as a Batch Order, contact Customer Support. They can remove the script from your account, and re-send you the file to upload under a new name to start over.

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