

A Benchmark test is not displaying data

Information:

Environment
<ul style="list-style-type: none">• Dynatrace Benchmarks• Dynatrace Portal

Solution
<p>If a Benchmark test is chartable but is not displaying data, this indicates that the test is currently encountering some type of scripting or login issue. Once the script issue has been resolved, data will again be collected and the results of the test will be visible. Please contact to have this issue escalated to the Professional Services team.</p> <p>If the Benchmark test is not chartable and is no longer appearing on the Public Benchmarks page, it is likely that the test has been removed from the Benchmark and is no longer available. Support can investigate further and provide more information on specific Benchmark tests if you have any questions.</p>