


Disabling Alerts Without using Maintenance Windows

 The license could not be verified: License Certificate has expired!

Information:

Environment

- Dynatrace Portal
- Alerts

Solution

Alerts help you monitor critical web applications by sending you a notification when a test exceeds a specified response time or failure threshold, or does not meet conditional criteria. Alerts for each test can be modified, enabled, and disabled through the Dynatrace Portal.

Maintenance Windows suppress testing during planned events in order to avoid unnecessary alerting or skew your testing results. To configure recurring maintenance windows at the account level, go to **Setup Tests > Test Settings > Test Defaults**. You can also edit individual tests to configure recurring maintenance windows or one-time maintenance windows for the test.

If you have a planned event for your application during which you do not want alerts to be sent, you can disable alerting for your account before the event, and then enable it again when the event is completed.

To disable alerts globally within your account:

1. In the Dynatrace Portal, select **Setup Tests > Alerts**.
2. In the Alerts page, click **Edit account-wide alerts** to display the Alert Preferences popup window.
3. Click **Disable Alerts**, then click **Update**.

To enable alerting again after the event, repeat this procedure, but click **Enable Alerts**.

For more information, see the help page [Maintenance windows](#).