

End of support coming soon for DC RUM release 2017

Starting with release 2018, DC RUM is known as **Dynatrace Network Application Monitoring** ([Dynatrace NAM](#)).

DC RUM release 2017 will no longer be supported after May 31, 2019. It is time to upgrade your DC RUM 2017 installation to maintain active product support. Support for version 2017 will be discontinued soon!

What does "End of Support" mean?

When a product release reaches its end-of-support (EOS) date:

- There will be no new development for that release.
- There will be no new service packs, bug fixes, or security updates for that release.
- There will be no further product technical support offered.

What should I do next?

You need to upgrade your existing DC RUM 2017 installation to **NAM 2018 SP4**.

Use the [NAM upgrade guide](#) to begin planning your migration. Create a migration plan and [open a migration ticket](#) to give us a heads up. You can submit your questions there. Our Support team will be happy to assist you before and during the migration process.

After that, you may continue migration to the NAM 2019 release once it becomes available (planned for the end of May 2019).

Highlights of migration to NAM 2018 SP4 release

- NAM 2018 will be supported until September 30, 2020.
- Hardware requirements have not changed between DC RUM 2017 and NAM 2018.
- NAM Probe (previously AMD) continues to operate on Red Hat Linux 7 (no change vs the 2017 release).
- ADS (Advanced Diagnostics Server) has been replaced by the **ADoD** (Advanced Diagnostics on Demand) feature and moved to the NAM Server (previously CAS). See [Advanced Diagnostics on Demand](#) for more information. Existing ADS licenses will automatically be converted to an ADoD license for the NAM Server.
- NAM 2018 introduces [single sign-on](#) (enabled by default during installation).
- [eServices](#) is now the only license management platform (no more DLM) for all license types (capacity based and component based)
- There is a new (more flexible) [Alerts management system](#) in NAM 2018.
- See [NAM 2018 release notes](#) for the whole list of new features and enhancements.

Migration to NAM 2019 release

NAM 2019 is now in [BETA release stage](#). The planned release date is the end of May 2019.

Direct migration from DC RUM 2017 to NAM 2019 is a two-phase process:

1. Migrate your existing DC RUM 2017 environment to NAM 2018.
2. Migrate from NAM 2018 to NAM 2019.

Among other [exciting features and improvements](#), this release brings:

- The new [report explorer](#), where you can analyze report performance, user report priorities, report links, favorites, and home pages.
- Automated product configuration through [NAM Configuration REST API](#)
- Ability to create alerts [directly from a DMI report with a single drill-down click](#)
- More flexible integration with Dynatrace - see [Unifying NAM and Dynatrace](#) for more information.
- Setting [business hours per application or software service](#)
- Data mining interface (DMI) [enhancements](#).
- NAM Server SQL database compression, which saves space used by NAM data.
- OpenJDK 11

What happens if I continue using DC RUM 2017 beyond its EOS date?

Staying with release 2017 after May 31, 2019, will still give you access to [product downloads](#) and [NAM Q&A forum](#), but there will be no further product technical support offered and no new product updates will be issued. Service pack 8 will be the last major version update made available for the DC RUM 2017 release.