

# Windows zAgent Service not starting after installation

## Information:

### Environment

AppMon: 6.5

### Symptoms

The AppMon zAgent Service does not start on windows after installation.

### Solution

Edit the dtzagentlauncher.ini file located in <DT\_HOME>\agent\lib64\. Alter the line containing "-exec=dtzagent" and append ".exe". This should result in "-exec=dtzagent.exe". Save the file and start the service.

See [dtzagentlauncher.ini](#)

### Root Cause