

Webhook URL:

https://[REMEDY_ENDPOINT]/arsys/services/ARService?server=onbmc-s&webService=HPD_IncidentInterface_Create_WS

Headers:

Content-Type : application/xml

SOAPAction : <empty>

Payload:

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:urn="urn:HPD_IncidentInterface_Create_WS">
  <soapenv:Header>
    <urn:AuthenticationInfo>
      <urn:userName>[USER]</urn:userName>
      <urn:password>[PASSWORD]</urn:password>
    </urn:AuthenticationInfo>
  </soapenv:Header>
  <soapenv:Body>
    <urn:HelpDesk_Submit_Service>
      <urn:Assigned_Group>[GROUP]</urn:Assigned_Group>
      <urn:Assigned_Support_Company>[COMPANY]</urn:Assigned_Support_Company>
      <urn:Assigned_Support_Organization>[ORGANIZATION]</urn:Assigned_Support_Organization>
      <urn:First_Name>[FIRST_NAME]</urn:First_Name>
      <urn:Impact>[IMPACT]</urn:Impact>
      <urn>Last_Name>write</urn>Last_Name>
      <urn:Reported_Source></urn:Reported_Source>
      <urn:Service_Type></urn:Service_Type>
      <urn>Status></urn>Status>
      <urn>Action>CREATE</urn>Action>
      <urn:Summary>Test</urn:Summary>
      <urn:Notes>Test</urn:Notes>
      <urn:Urgency>[URGENCY]</urn:Urgency>
      <urn:TemplateID>[TEMPLATE_ID]</urn:TemplateID>
      <urn>Login_ID>[LOGIN_ID]</urn>Login_ID>
    </urn:HelpDesk_Submit_Service>
  </soapenv:Body>
</soapenv:Envelope>
```